

RESERVATION TERMS 2010

Holiday villa Coconut Grove, 136/285 Coconut Grove, Soi 102, Hua Hin, Prachuap Khiri Khan, Thailand.

We advise to read these terms very carefully, because the tenant and the letter will find their rights and obligations in these terms. With your online reservation, signature and / or your down payment you agree to our reservation terms and house rules.

- 1 Reservation
- 2 Reservation order and payment
- 3 Option
- 4 Cancellation by tenant
- 5 Cancellation by letter
- 6 Changes in reservations by tenant
- 7 Transfers by tenant
- 8 Responsibility of tenant
- 9 Responsibility of letter
- 10 Complaints

1 Reservation

1.1 You can make a reservation by phone, email or in writing. After confirmation the reservations is binding to tenant and letter, J. van der Linde and J.T.M. van der Linde.

2 Reservation order and payment

2.1 Each reservation will be confirmed by J. van der Linde and J.T.M. van der Linde.

2.2 A down payment of 30% is obligatory together with returning the reservation papers. The second payment is due 8 weeks before arrival. The rental price for reservations made within 8 weeks before arrival have to be paid completely and as soon as possible.

2.3 Your bank statement and your voucher make the rental agreement. Your voucher will be send after your payment of the rental price. Our manager will ask for it.

2.4 After failing the payment J. van der Linde / J.T.M. van der Linde have the right to cancel your reservation. The cancellation terms become effective.

2.5 At arrival and before receiving the keys the deposit of € 200,- / 10.000 Bath has to be paid in cash. The deposit will be paid back on your bank account on conditions of item 8.

3 Right of Option

3.1 Each reservation can be cancelled within 8 days of the reservation date. Cancellation is accepted only in writing and under enclosure of the reservation papers. Your cancellation will be confirmed by J. van der Linde / J.T.M. van der Linde.

3.2 The cancellation terms become affective when cancellation is done after the option period.

3.3 The option period is not applicable for reservations made within 8 weeks before arrival.

4 Cancellation by tenant

4.1 Cancellation is accepted in writing only and under enclosure of the reservation papers. Your cancellations will be confirmed by J. van der Linde / J.T.M. van der Linde.

4.2 The option period is applicable for cancellation within 8 days of the reservation date.

4.3 After the option period until 8 weeks before arrival 30 % of the total rental price will be charged.

4.4 Cancellation within 8 weeks until 4 weeks before arrival 70% of the total rental price will be charged.

4.5 Cancellation within 4 weeks of arrival the total rental price will be charged.

4.6 Every payment done before cancellation will be balanced according to these cancellation terms and administrative costs of € 50.-.

5 Cancellation by letter, J. van der Linde / J.T.M. van der Linde

5.1 When J. van der Linde / J.T.M. van der Linde has to cancel your reservation due to any condition you will be notified as soon as possible. The payments done before the date of cancellation will be transferred to your account immediately. The cancellation gives the tenant no more rights than only repayment of earlier payments.

5.2 Cancellation by J. van der Linde / J.T.M. van der Linde within 8 days before arrival gives the tenant the right to a compensation of € 125,- .

5.3 Reservations made within 8 weeks before arrival are excluded of the cancellation terms mentioned in 5.1 and 5.2.

6 Changes in reservations by tenant

6.1 In case of any changes in your reservations you have to notify J. van der Linde / J.T.M. van der Linde immediately.

6.2 Changes in rental period are handled as transfers.

7 Transfers by tenant

7.1 In case the tenant wants to make changes in rental period this is possible until 8 weeks before arrival. Changes in rental period will be charged with € 100,-

7.2 Changes within 8 weeks before arrival will be handled as cancellations.

8 Responsibility of tenant

8.1 During the rental period the tenant is responsible for the house/apartment, the interior of the house and all objects belonging to the complete accommodation. Consumption of electricity over 40kWh / day, damages and losses caused by the tenant or his/her travelling companions will be balanced with your security deposit. J. van der Linde / J.T.M. van der Linde can hold you accountable at any time in case of inadequate compensation. All costs related to damages will be recovered from the tenant.

8.2 House rules, send or available in the accommodation, belong to the rental agreement.

9 Responsibility of J. van der Linde / J.T.M. van der Linde

9.1 J. van der Linde / J.T.M. van der Linde can not be held accountable for any loss, damage, theft or injury to the tenant or his/her travelling companions.

9.2 Mistakes in the description of the accommodation don't bind J. van der Linde / J.T.M. van der Linde.

9.3 The security deposit less expenses will be transferred to your bank account according insight and specification of the manager.

10 Complaints

10.1 Despite all our efforts and good cares you might have a rightful complaint. Complaints have to be reported to the manager. The manager will try to solve your complaint. In case the manager is not able to solve your complaint or in case you are unable to complaint to the manager your complaint has be done within 4 weeks in writing after the rental period to J. van der Linde / J.T.M. van der Linde. Complaints after this period will not be accepted and any claim will expire.

10.2 In case of serious complaints contact J. van der Linde / J.T.M. van der Linde immediately. A reasonable and acceptable solution will be found so you can enjoy your stay at any time.

10.3 Leaving the accommodation nullifies all rights to compensation.

10.4 J. van der Linde / J.T.M. van der Linde can be held accountable to the maximum of the rental price.

Reservation terms 01-10-2009

Changes are reserved

© J. van der Linde/J.T.M. van der Linde